

TAC TITANS SWIM ACADEMY FINANCIAL POLICY

Membership in the TAC TITANS SWIM ACADEMY (Swim Academy) program constitutes acceptance of the provisions outlined in this policy. We recommend reviewing it in full.

FINANCIAL COMMITMENT

- Swim Academy Participants
 - Have a month-to-month commitment (no contract)
 - Will be automatically registered for the next month's class AND invoiced (monthly for 12 months) UNLESS a request is made to exit the Swim Academy program.
- Movement between Swim Academy Groups
 - May incur a change in fees, up or down, depending on class assignment.
- Movement from Swim Academy to the TAC TITANS Swim Team
 - If a Swim Academy swimmer is moved UP into the TAC TITANS Swim Team
 - They will be obligated to the TAC TITANS Swim Team monthly group fees
 - They will adhere to the TAC TITANS Financial Policy.
 - No additional annual registration fee will be charged when moving up, unless the move up aligns with the start of the TAC TITANS Swim Team season (end August/beginning of September)
 - Swimmers do not receive any additional apparel when moving up

START / DROP

- Start Policy
 - Swimmers may begin classes at the start of any month, pending availability, and completion of registration and payment
 - Swimmers re-registering or continuing in the program after their first month may only begin/resume classes if their account is in good standing.
- Drop Policy
 - To discontinue classes, families MUST NOTIFY TAC by the 20th of the month to avoid being charged for the following month
 - Drop requests received *after* the 20th will result in billing for the next full month.

REGISTRATION FEES

- Annual registration fees are required to join the Swim Academy
- Registration fees must be paid *by credit card* and are non-refundable
- Registration fees are not charged/paid until you are accepted/enrolled in a class
- When registering for a new class, families are required to pay any/all outstanding charges on their account.

BILLING AND INVOICING: MONTHLY CLASS FEES

- Monthly class fees are billed up front for the month, on the 1st of the month
- There are NO multiple-swimmer discounts
- Invoices for (optional) meets and other costs are created as they occur over the course of the month and will be due on the 1st of the *following* month
- A charge will be assessed for swimmers in the Rising TITANS group requiring the breaststroke class
- Other optional charges may include: swim meet entry, additional training opportunities, social events, or apparel purchases
- See PRORATIONS & REFUNDS section for additional information.

BILLING AND INVOICING: PRIVATE & SEMI-PRIVATE LESSONS

- Private and Semi-Private lessons are billed up front when registering for the lesson
- Private and Semi-Private lessons may be cancelled or rescheduled IF your reservation is more than 24 hours in the future
- Semi-Private lessons are for two swimmers although sign-up does not include the selection of the second swimmer. *If only one swimmer attends a booked Semi-Private lesson, no proration or refund will be given*
- See PRORATIONS & REFUNDS section for additional information.

PAYMENT INFORMATION

- Electronic Payment ONLY
 - Payment method for **registration**: credit card
 - Payment method for **monthly fees**: credit card or ACH (bank transfer)
 - No cash or check payments are allowed.
- Auto-payment – STRONGLY RECOMMEND you set this up!
 - Works with either credit card or ACH
 - Will automatically draft any balance due on the 1st of the month (this date cannot be changed)
 - Prevents late fees
 - *Guarantees your roster slot for upcoming classes.*

PRORATION & REFUNDS

- No refunds and no proration given for TITANS Swim Academy Classes
- No refunds and no proration given for TITANS Swim Academy Private or Semi-Private Lessons
- No refunds and no proration given for Semi-Private Lessons scheduled but only attended by a single swimmer
- If a swimmer is absent or unable to participate in class for *any* reason, TAC does NOT credit/refund/prorate fees paid, nor can lessons be rescheduled
- If a class is canceled due to weather, national holiday, facility shut down, internal or external events or TAC TITANS swim meets, TAC makes every effort to reschedule classes
 - Schedule changes will be communicated by TAC Administration or Swim Academy Management via email
- If a Private or Semi-Private lesson is cancelled more than 24 hours prior to the lesson, a credit will be given.

LATE PAYMENT POLICY

- Invoices are LATE if not paid by the end of the day on the 20th of the month
- A \$25 late payment fee is assessed on the 21st of the month if any overdue amount exists
- Delinquent payments may result in a loss of roster spot in a class
- If an account has an overdue balance, your swimmer(s) will be WAITLISTED for the following month's class, rather than enrolled automatically
- Accounts with overdue balance will be contacted by the TAC TITANS Finance Department to resolve the balance
- Failure to meet the terms of an agreed-upon payment plan may result in removal from the program.

NOTE: We strongly encourage families to contact us as soon as possible if having trouble making payments. Open and timely communication is essential and allows us to work with you to find a solution.

MEET FEES (Rising TITANS)

- Once a swimmer commits online to a meet and the withdrawal deadline has passed, the family is financially responsible and will be billed.
- Meet fees will NOT be refunded for absences due to illness or medical injury.

FINANCIAL ASSISTANCE

- Visit the [Scholarships page](#) on the TAC website for details about programs that may be available.